

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Every since we had a RIF about 10 years ago, MWR services have spiraled down at this location. The service people are very nice people to deal with but the directors of the programs have not been considered very people oriented, some have not even been considered as nice. The only service that is nice is the park and lake facilities. The gym is too small and has not been a pleasant experience since down sizing. Again the service people are very people oriented, nice folks. I personally miss the club, dinning, gym, racquetball courts, and basketball courts the most. I don't know of any youth programs any more for any age. MWR services and management people have really suffered at out installation. I always look forward to TDY's to other military installations so I can used their MWR facilities.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

usually do not know

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We need more selections for lunch in BLDG. 499.

Some of the ladies in the cafeteria either need to get another job where they don't have any dealings with the public or improve their attitude.

I feel the prices are fair.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a whole the MWR organization at RRAD OK. It was downsized a great bit several years ago due to BRAC and a COL giving up a bunch of the land that held MWR activities. It would be great if the MWR could build back up in order to serve its customers better.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Red River offers very very little to us. No child care, a dump of a fitness center, very limited on food choices, no events or nightlife activities offered.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

would like to see racquetball courts available. old post gym had 2 courts that were closed several years ago. RRAD was lucky to at least keep a fitness center.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Mississippi Delta Blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

No ACS offered at RRMCMC

Overall Comment

I work at RRMCMC, not RRAD and all of these questions are for RRAD. We at RRMCMC have no canteen trucks, post restaurants or hardly any snack machines. The snack machine (and I mean one) that we do have does not give change back. RRMCMC is a very poor case for this survey. The command that is in charge does not care how the morale out here in these woods is nor do they consider us a part of RRMCMC.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would love to see all the camping sites upgraded to be full service, and have 50 amp electrical hook-ups available, even if at an extra cost. The facilities which are in place are great, neat, clean, well cared for, and the customers are well taken care of.
I would like to see lifeguards on duty at Elliot Lake. Many people use this facility for swimming and sunbathing, and it would be nice if the sand were replenished this year.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Food service sucks we have one cafeteria a milloin miles from nowhere Canteen servic to very small area vending that is an absolute joke Gym thats open till works over then it closes no craft shops Over all i think you should just do away with all food and vending then no one would expect anything whiuch is about what we get

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The post restrant used to have a truck come by over here but they cut NAF off. So we have learned to adapt to going off post for our meals and snacks.

When the truck came a lot of the stuff was out of date or they were out of everything by the time they got here. So they really did us a favor.

It seems like us over hear are not made aware of what is offered on the other side. We do get a news letter that has some stuff but not a whole lot of info.

I know I would like more info on the cabins, lake and camping & fishing information for the lake on post.

I would like more info on what is over there and what we can have access to.

I would be able to rate it better if I had more information.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Need to upgrade the canteen services. Need more locations, a better selection or more options. Could have a salad bar, sub sandwiches, and choice for the plate lunches instead of one choice.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR activities and services seem to be somewhat to very lacking at this facility. This is likely due to the fact that the majority (all but 5 individuals) stationed here are civilian employees.

One thing (concern) which has been voiced; out in the shops; particularly; is that the vending machines (snack related) in most areas are not replenished often enough. Sometimes this has resulted in a machine (or machines) in ending up totally empty before their next service interval.

It would greatly benefit morale; and could be more lucrative to whomever has the contract(s); for the machines to be stocked more frequently.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

A larger work out facility with more equipment.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I do not eat from the mobile canteen truck anymore because the schedule is so far off from the time allotted for my lunch. By the time the truck arrives, my lunch is over. We have only one truck that runs here. The past year we have had to call every time the vending (candy) machine got close to being empty or it would be completely empty. There were many days that we were working 13 hours a day with no vending machine available. Even when we called, sometimes it took two days to get it filled.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more cabins built at elliot lake, and i would like to see some new boats purchased for renting. I would also like to see a bigger gym that offered raquetball courts.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am unaware of most the services offered by MWR. The ones, I am aware of are not easily accessed.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

quarter mile track races

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

At Red River Army Depot we need more than one canteen truck for services. The truck does not get to the bldg. were I worl for lunch until 11:45 or 12:00 a.m. My lunch break is 11:30 a.m.
Thanks

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Since employees only have 30 minutes for lunch and 15 minutes for breaks, it is imperative that prepared food be ready for pickup at the beginning of each period. Otherwise, employees making food purchases for breakfast/lunch at breaks and lunch do not have adequate time to consume the food purchased. Currently, we have a grill and a hot line that is cafeteria style. The grill isn't large enough to accommodate more than one cook and, although that cook sometimes is cooking for more than one customer, there just isn't enough time to obtain the food, pay, return to office and consume it. It would be nice to have a Post Restaurant that would operate similar to a Burger King or McDonald's -- have a set menu with items prepared in advance (but not too much in advance that would sacrifice quality) and allow the customer to get in and out in a small amount of time. I would enjoy access to a salad bar, frozen yogurt, and more variation on the menu for the cafeteria style line. It is better than it was for years -- I once was able to know the day of the week by what was on the menu. I have suggested that the Admin areas located in the same building as the restaurant be afforded the opportunity to purchase items from the canteen trucks however, currently, those trucks do not service my building (which is in the same building as the Post Restaurant). I believe I could purchase my items faster and have more time to consume it without swallowing it whole by purchasing from a canteen truck than from going to the cafeteria, standing in line, placing my order, waiting for it to be cooked, proceeding to the cashier, waiting in line again, returning to my work area, and then trying to eat my meal. Thanks for your consideration.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

I am new

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I really did not know about a lot of these activities. I am new and I am very interested in many of these programs.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am a new hire. Most of this did not apply to me at this time.

installationId

88

Red River Army Depot

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Havve a base pool for family's of civilian and military personel

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I wasn't a good candidate for this survey. I haven't been here long, and have just recently found out that the depot has cabins and a gym and a few other things. There is still a lot that I don't know exists here. It would have been nice to have an orientation that educated me as to what all is offered by MWR here. Instead, I'm finding out slowly by asking other employees. I plan to use more of these services in the future, but for the most part, I'm really not sure what all we have and how to even get the permissions to use the services that are offered. For instance, I found out from people in my family that there was a golf course and a swimming pool located somewhere on the depot. I had no idea we had either. I used to like golfing and now, when I find out where the course is and what the green fees are, would like to pick it back up. Also, my daughter loves to swim and it's hard to find a good public swimming pool.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Need more activities and food providers. If Naval Station San Diego and Norfolk can have McDonalds and similar chains why not Red River? A Hooters would be appreciated.

installationId

88

Red River Army Depot

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a retiree, it would help if we were provided info (via e-mail or regular mail) about services/events that are available at RRAD. I was not aware of some of the programs discussed in this survey.

installationId

88

Red River Army Depot

Patron Group

Retired

Hear About MWR

Retirement News

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am retired and do not live close to a military facility. When we do visit we don't normally participate in the activities listed. I think MWR services are invaluable to our service members and should be continued and expanded.

| | | |
|-----------------------|----|----------------------|
| installationId | 88 | Red River Army Depot |
|-----------------------|----|----------------------|

| | |
|---------------------|---------|
| Patron Group | Retired |
|---------------------|---------|

| | |
|-----------------------|--|
| Hear About MWR | |
|-----------------------|--|

| | |
|--------------|--|
| Music | |
|--------------|--|

| | |
|-------------------------|--|
| Golf Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Golf Least Prefer | |
|--------------------------|--|

| | |
|-------------------------|--|
| Bowl Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Bowl Least Prefer | |
|--------------------------|--|

| | |
|------------------------|--|
| Child Care Prog | |
|------------------------|--|

| | |
|---------------------|--|
| ACS Concerns | |
|---------------------|--|

Overall Comment

I am a military retiree, and live in Atlanta, Texas. Am not aware of any post that is within a reasonable distance of where I live that provides MWR services.

| | | |
|-----------------------|----|----------------------|
| installationId | 88 | Red River Army Depot |
|-----------------------|----|----------------------|

| | |
|---------------------|---------|
| Patron Group | Retired |
|---------------------|---------|

| | |
|-----------------------|--|
| Hear About MWR | |
|-----------------------|--|

| | |
|--------------|------|
| Music | none |
|--------------|------|

| | |
|-------------------------|--|
| Golf Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Golf Least Prefer | |
|--------------------------|--|

| | |
|-------------------------|--|
| Bowl Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Bowl Least Prefer | |
|--------------------------|--|

| | |
|------------------------|--|
| Child Care Prog | |
|------------------------|--|

| | |
|---------------------|--|
| ACS Concerns | |
|---------------------|--|

Overall Comment

installationId

88

Red River Army Depot

Patron Group

Retired

Hear About MWR

Music

Cajun Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I appreciate the concern and interest of the MWR about those living on or near the Post. I am using the golf course at least 3 or more times per week.
If anything, I would like to see a dining facility for evening meals--Friday thru Sunday, and a breakfast meal on Thursday thru Saturday mornings.
Once again, thanks for your interest in my thoughts and input.

installationId

88

Red River Army Depot

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Other than the lake and its limited facilities, there is not much to do on post.